



TENDER NOTICE

*Comprehensive Annual Maintenance Contract (AMC) for PC, Laser Printer, Passbook Printer, ADF Scanner at Branches and Offices of Indian Bank Zonal Office-Delhi Central for period **One Year** (01.09.2026 to 31.08.2027)*

Indian Bank **Zonal Office Delhi Central**

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SECTION-I INVITATION FOR BIDS (IFB)

1. Indian Bank, Zonal Office Delhi Central invites sealed bids (Technical and Commercial) for AMC of computer items like PCs, Printers other Peripherals etc. for the period of one (1) year, which may be extended at the discretion of the bank for further period of one (1) year.
2. Branches and Offices to be covered under the AMC are about 96 spread across districts like Delhi and Sonapat and any new branch to be open under ZO Delhi Central.
3. In this connection, sealed Technical bids and Commercial Bids are invited from eligible bidders for the Maintenance of the items in the following categories–

Sl.No	Category	Items covered
1.	Computer Hardware And Peripherals	PC, Passbook Printers, Laser Printer including Multi Function Printer, ADF Scanner

4. Complete tender document is available on our website <https://indianbank.bank.in/>.

5. The details are as under:

Sl. No.	Items	Details
1.	Tender/Bid Ref No	ZODELC/IT/AMC/2026-27/22 dated 07.08.2026
2.	Price of RFP (Non-Refundable)	Rs.500 (in the form of DD favouring Indian Bank ZO Delhi Central payable at New Delhi)
3.	Last Date & Time of Submission of bids (Both Technical and Commercial)	15 days from date of publishing on Bank's website upto 03:00 PM
4.	Date and Time of Opening of Technical Bids	Last date of submission of the bid 04:00PM
6.	Place of submission and opening of Bids	Indian Bank Zonal Office Delhi Central 17, Parliament Street First Floor Connaught Place, New Delhi Pin – 110001 Email: zodelhcentral@indianbank.bank.in
7.	Bid Validity	90 days from the date of submission of bids

8. This is a Two Bid System tender, wherein the bidder is required to submit Sealed Technical bid & Sealed Commercial Bid in physical form within the stipulated date and time at the aforementioned address.
9. Technical Bids will be opened in the presence of the Bidder's representatives who choose to attend on the specified date and time. Technically qualified bids will be taken up for further processing and the Commercial Bids of technically qualified Bidders will be opened on separate date and time which will be notified separately.
10. MSEs (Micro and Small Enterprises) are **exempted** from paying the Earnest Money deposit

(EMD) amount for which the concerned enterprise needs to provide necessary documentary evidence. For MSEs, the provisions as per Government of India shall be considered while evaluating the tender.

11. No further discussion/ interface will be granted to Bidders whose bids have been disqualified.
12. Indian Bank reserves the right to accept or reject in part or full any or all the offers without assigning any reasons whatsoever.
13. In case of any discrepancy noticed within the Tender Document at a later stage, the discretion of the Bank shall prevail and be binding on the Bidder.

Disclaimer

- i. The Tender document is not a recommendation, offer or invitation to enter into a contract, agreement or any other arrangement in respect of the services. The provision of the services is subject to observance of selection process and appropriate documentation being agreed between the Bank and any successful Bidder as identified by the Bank after completion of the evaluation process detailed in the Tender.
- ii. While this section is a Preface to the entire document, the following sections are meaningfully segregated for better understanding of the document. The section headings or any other headings do not have any contractual sequence and the submission of responses should be based on the total understanding of the document.
- iii. The responses should be comprehensive enough to cover the requirements envisaged in the document and all supporting Annexure. The Bidder is advised to consult the Tender document and all its supporting Annexures to arrive at a solution for proposing to the Bank, and in developing technical and commercial responses.
- iv. The Tender for all intents and purposes is final. However, Bank reserves the right to bring about any changes in requirements / scopes and the same will be communicated to the Bidders well in advance so as to allow the Bidders sufficient time to prepare their proposal.

**Dy. General Manager
Indian Bank, ZO Delhi Central**

SECTION II- INSTRUCTION TO BIDDERS (ITB)

1. Introduction

The Bidder is expected to examine all instructions, forms, terms and conditions etc given in the Tender Documents. If any element of doubt arises, the same should be clarified from the Bank before submitting the bid. Failure to furnish all information required by the Bidding Documents may result in the rejection of its bid and will be at the Bidder's own risk. Bank will not be responsible for the same.

2. Existing Setup:

At present, bidder/s are required to provide onsite AMC for the computer hardware items of 96 no of Branches/Offices/Specialised verticals which are spread over Delhi & Sonapat district. The approximate/tentative inventory of items are as detailed under:

Description	PC (Hw+Sw support)	PC under warranty# Software support only	Laser Printer including Multifunctional Printer Support	Passbook Printer	ADF Scanner
Qty*	216	429	245	61	56

**Approximate*

For under warranty PCs software support required as details mentioned in Point No.13 Scope of Work of bid document except replacement of hardware. In case any hardware issue found, vendor has to lodge the complaint with OEM.

3. ELIGIBILITY CRITERIA:

Sr. No.	Eligibility Criteria	Documentary Evidence to be submitted to the bank
1.	Bidder should be a Registered entity/company in Delhi for a minimum period of 3 (Three) years as on 31.03.2026. In case of mergers / acquisitions / restructuring or name change, the date of establishment of earlier/original partnership firm/limited	Copy of Certificate of Incorporation issued by the ROC and Articles of Association should be submitted. For others, copy of registrations or partnership deed whichever is applicable is to be submitted
2.	Bidder should have an average annual turnover of more than INR 30 Lakhs in each of the last three financial years (i.e. 2023-24, 2024-25, 2025-26). Further, their net profit should be positive in the last three financial years and their net worth should also be positive in each of the last three financial years. This must be the individual company turnover and not of any group of	Certificate duly certified by the Chartered Accountant and details as per Annexure – 2

3.	The bidder should have experience (during 2025-26) of providing AMC of following items in at least one Scheduled Commercial Bank (of at least 50 branches)/PSU / Financial Institution/ Govt. Departments. 1. Desktop PCs- 250 2. Statement/Laser/Passbook Printers- 50	Performance Statement as per Annexure-3 along with Customer credential
4.	The bidder should have service support centre in Delhi region and should have sufficient qualified manpower on their roll (Permanent/ Resident service engineers) for giving optimum services. For this project, selected bidder has to provide at least 2 dedicated field engineer in all districts (Delhi & Sonapat). The FE engineers should have minimum 2 years of working experience in nationalized banking branch support and should be competent enough to resolve the basic hardware/ software issues.	Details of service support centre and engineers (District wise) as per Annexure-4
5.	The Bidder should not have been debarred/ blacklisted for corrupt and fraudulent practices by the Govt. of India / State Governments / Regulatory Agencies / PSU/other institutions and not have been insolvent / bankrupt on the date.	Bidder should submit an Undertaking (To be submitted as Annexure -7).
6.	Earnest Money Deposit in the form of demand draft of Rs.25,000.00 (Rupees Twenty Five Thousand Only) in favour of "Indian Bank, ZO Delhi Central" payable at New Delhi. EMD of unsuccessful bidder will be returned without interest. For successful bidder EMD will be forfeited if they deny accepting work.	Original copy of the EMD is to be submitted along with Technical Bid. Non receipt of the EMD will entail disqualification. MSE firms/ companies are exempted from submission of EMD.

4. **Two Bid System:**

Bidders are required to submit the Sealed Technical Bid along with sealed commercial bid in physical form on or before the last date and time mentioned in Tender.

The bidder will take care of submitting the Bid properly filed so that the papers are not loose. The Bids, which are not sealed as indicated above, may be liable for rejection. The tender not submitted in the prescribed format or incomplete in any aspect is liable for rejection. The Bank is not responsible for non-receipt of bid within the specified date and time due to any reason including postal delays or Holidays.

The tender offer should be submitted, in one sealed envelope super-scribed '**Tender for AMC of Computer Hardware/Software in Indian Bank, Zonal Office, Delhi Central**', which in turn should contain two sealed covers super-scribed as **Envelope I- (Technical Bid) and Envelope II- Commercial Bid**

ENVELOPE - I - Technical Bid

The Technical Bid should be completed in all respects and should contain all information asked for in the exact format given in the Tender, except prices. The Technical Bid must not contain any price information. The Bank, at its sole discretion, may not evaluate a Technical Bid in case of non-submission or partial submission of details. Any decision of the Bank in this regard shall be final, conclusive and binding upon the Bidder.

The Technical bid must be made in an organized and structured manner in the following form:

- a. Tender cost Rs.500/- in the form of DD payable to Indian Bank ZO Delhi Central
- b. Bid Form as per Annexure-1
- c. Bidder's turnover and profit as per Annexure-2
- d. Performance Statement along with Enclosures as per Annexure-3
- e. Self-certified details of Service support centres, Engineer on payroll and escalation matrix as per Annexure-4
- f. Copy of Registration certificate of the bidder's company / firm signed by authorized signatory.
- g. Self-Declaration on Black Listing as per Annexure-7
- h. Original EMD.
- i. Signed and stamped tender document
- j. Any other documents deemed necessary.

ENVELOPE - II - Commercial Bid

The Bidder should submit **Commercial Bid (strictly as per Annexure - 6)** with the prices.

5. Bid Opening and Evaluation of Bids:

The purchaser will open only the Technical Bids as per the schedule mentioned in Tender. The opening of the commercial bids of the technically qualified bidders will be done on same day.

a) Technical Bid Evaluation

The opened technical Bids will be evaluated by the Bank on the basis of Completeness of the Technical bid (including eligibility criteria, Annexures etc.) in all respects and availability of all information/details.

b) Commercial Evaluation

- The Bids of technically qualified bidders will be commercially evaluated by the Bank.
- Commercial bid should not have any alteration or overwriting.
- Evaluation of all eligible bidders will be done in Indian Rupees only. Evaluation will not be based on any conditional / additional discount.
- For commercial evaluation, **Total Bid Price (AMC Cost for all the items for one year)** quoted by bidder in its **Commercial Bid (Annexure-6)**, will be the basis of comparison amongst the eligible Bidders to rank them, in order to determine the lowest evaluated Bid & Ranking of bidders will be done accordingly.

- The bidder quoting the lowest Total Bid Price (AMC Cost for all the items for one year) in its commercial bid will be declared lowest bidder (L1 Bidder) & subsequent ranking of the other bidders will be done accordingly.
- **Bank intends to select two (2) vendors for providing AMC Services to the Branches/offices/Specialised Verticals**, as per the below clauses:
- **Sonepat branches will be allocated to all selected vendor**
 - I. L1 bidder will be selected by the Bank and AMC of Hardware items of 60% of Total AMC value will be allotted to the L1 bidder, during the AMC Period. L1 bidder has to provide **one** resident engineer (who will be deployed at Zonal Office) and two additional dedicated engineers for branches/ offices to be deployed for support at designated branches. The resident engineer has to provide telephonic support to branches as well as log calls to his company and maintain proper record of calls attended and turnaround time.
Payment will be deducted for the day if onsite support engineer of ZO does not attend the office and no replacement has been provided.
 - II. Bank will ask the L2 bidder to match its item-wise AMC price with the price quoted by L1 bidder. If L2 bidder agrees to match all the item-wise AMC price of L1 bidder, the Bank will select the L2 Bidder for AMC of remaining Hardware items of 40% of Total AMC value and AMC will be allotted to the L2 bidder at the L1 bidder prices, during the AMC Period. The second vendor having 40% work will have to deploy two dedicated engineer for branches/ offices.
 - III. If L2 bidder does not agree to match all the item-wise price of L1 bidder, an opportunity will be given to L3 Bidder for the same and so on.

c) Clarification of Bid

To assist in the scrutiny, evaluation and comparison of offers the purchaser may, at its discretion, ask some or all bidders for clarification /compliance of their offer. The request for clarification and the response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted. If the clarification/compliance sought by the Bank from the bidder is not submitted within the stipulated time period specified to the bidder, The Bank reserves the right to disqualify the bid of that bidder as “non - responsive”.

- Arithmetical errors will be rectified on the following basis.
“If there is a discrepancy between unit price and total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the Bidder does not accept the correction of the errors, its Bid will be rejected.”
- The Bank, at its discretion, may waive any minor informality, nonconformity or irregularity in a Bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder. This shall be binding on all Bidders and Indian Bank reserves the rights for such waivers.

6. Notification of Award

- i. After completion of Evaluation of bids, the Bank will notify the successful bidder/s in writing by letter/email, that its bid has been accepted.

7. Period of Contract

The period of contract shall initially be for a period of **One (1) year**, which may be renewed for further period of one year or less, at the discretion of the Bank, on the same terms and conditions of the Tender & Commercial offer.

8. Confidentiality

The vendor will be exposed to internal business information of the Bank, affiliates, and/ or business partners by virtue of the contracted activities. The Bidder / their employees shall treat all data & information collected from the Bank during the project in strict confidence. The Bank is expected to do the same in respect of Bidder provided data / information. After termination of the contract also they should not divulge any data / information.

9. Limitation of Liability

Vendor's aggregate liability under the contract shall be limited to a maximum of the contract value. This limit shall not apply to third party claims for

- a) IP Infringement indemnity
- b) Bodily injury (including Death) and damage to real property and tangible property caused by vendor's gross negligence. For the purpose for the section, contract value at any given point of time, means the aggregate value of the purchase order placed by bank on the vendor that gave rise to claim, under this tender.

10. Bank's right to accept or reject any bid or all bids

Bank enforces the right to accept or reject any bid, and to annul the bidding process and reject any/all bid/s at any time prior to award of Contract without assigning any reason.

11. Disclaimer

The Bank and/or its officers, employees disown all liabilities or claims arising out of any loss or damage, whether foreseeable or not, suffered by any person acting on or refraining from acting because of any information including statements, information, forecasts, estimates or projections contained in this document or conduct ancillary to it whether or not the loss or damage arises in connection with any omission, negligence, default, lack of care or misrepresentation on the part of Bank and/or any of its officers, employees.

12. Patent Rights

The Service provider shall indemnify the Bank against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof.

13. Applicable Law

Laws of India and any other guidelines having the force of law in India will be applicable.

14. Other Terms and Conditions

The vendor will provide insurance cover to it workmen/resident engineers in the bank. The workmen /Engineers or their legal heirs shall not claim any insurance benefit from the bank in case workmen/engineers suffer and loss or damage to their life or person or property while working in the bank.

ANNEXURE 1 - BID FORM

Ref No.:

Date:

**The Dy. General Manager
Indian Bank
Zonal Office, Delhi Central**

Having examined the Tender (Ref. No. ZODELC/IT/AMC/2026-27/22) including all Annexure, the receipt of which is hereby duly acknowledged, I/We, the undersigned, offer to provide AMC Services in conformity with the said Tender in accordance with the Schedule of prices indicated in the commercial offer and made part of this bid.

I/We agree to abide by this bid for the period of **90 days after** the date fixed for opening of Technical bid, by the Bank, through the referred Tender or any of the addenda and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal agreement is prepared and executed, this bid, together with the bank's written acceptance thereof and bank's notification of award, shall constitute a binding Contract between us.

I/We undertake that, in competing for (and, if the award is made to us, in executing) the above contact, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

I/We agree that the Bank will have Single Point of Contact with us, at the address stated below, for the entire services to be provided by us in case our bid is accepted.

Name & Address of the Bidder's Official for Single Point of Contact:

.....
.....

We understand that the bank is not bound to accept any/all the bids the bank may receive. Dated

this _____ day of _____ 2026

(Signature)

(In the Capacity of)

Duly authorised to sign bid for and on behalf of

(Name & Address of Vendor) _____

Annexure 2 –Bidder Turnover & Profits
(To be submitted on the letter head of the Bidder)

Name of the Bidder Company / Firm: _____

Details of turnover and profit for last three years:

Sr. No.	Financial parameters of the bidder Business Results	Annual Turnover (INR)	Net Profit / (Loss) (INR)	Net Worth (INR)
1	2023-2024			
2	2024-2025			
3	2025-2026			
	Only Bidder company / Firm audited figures need to be mentioned. <i>(Not to include subsidiary, affiliate or group entities figures)</i>	(Mention the above amount in INR only)		

Certified By:
(Chartered Accountant)

Seal & Signature of authorized signatory
(For Bidder)

Place:

Date:

ANNEXURE – 3 - PERFORMANCE STATEMENT FORMAT (FOR A PERIOD OF LAST ONE YEAR)

Name of the Bidder:_____.

Name and the Full Address of The Purchaser	Order Number and Date	Description and Quantity of ordered items	Value of Order	AMC Period

Attach copy of Purchase Orders & credential letter.

Place:

Date:

Seal & Signature Authorized Signatory

ANNEXURE-4

DETAILS OF SERVICE CENTER/ ENGINEERS DETAILS/ ESCALATION MATRIX

Detail of service/ support centre directly owned by the Company / firm in and around Delhi , Sonapat

Sl no	DISTRICT/ CITY	Complete Postal Address of service/ support centre	Name and Contact details of Centre Head

Engineer details (Permanent/ Resident service engineers on its payroll)

Sl No	District	Engineer's Name	Qualification on & Technical Skills	No of Year of Experience with Firm	Mobile No	Address
1						
2						
3						

ESCALATION MATRIX

Service-Related Issues:

Sl. No.	Name	Designation	Full Office Address	Phone No.	Mobile No.	Fax	Email Address
1		First Level Contact					
2		Second level contact (If response not received in 24Hours)					
3		Regional/ Zonal Head (If response not received in 48Hours)					

Place:

Date:

Seal & Signature Authorized Signatory

Annexure-5

STANDARD AMC AGREEMENT

(ON NON-JUDICIAL STAMP PAPER)

(Agreement with Vendor for Annual Maintenance)

This agreement made the ----- day of -----between Indian Bank a body corporate constituted under the Banking Companies Act, (hereinafter called “Bank”) which expression/shall include its successors and assigns and

VENDOR M/s _____ hereinafter called the “BIDDER” has agreed to provide and Bank has agreed to accept from the company, to provide comprehensive onsite AMC support/services in response to Bank’s Tender Ref No.____, subject to the Bank paying charges to the company on the following terms and conditions:

1. COMMENCEMENTS AND TERM:

- 1.1 This agreement is effective and valid from 01.09.2026 to 31.08.2027 with an option with the Bank to extend the contract for a further period of One Year or less on the same terms and conditions.
- 1.2 Upon termination or after expiration of this agreement each party shall forthwith return to the other all papers, materials and other properties of the other held by each for the purpose of execution of this agreement as may be necessary for the orderly non- disrupted business continuation of each party.

2. Payment terms:

The charges payable by Bank to the company for the AMC described herein will be the AMC quoted or agreed by the company in its bid in response to the Tender and no additional charges whatsoever should be claimed by the vendor. The unit-wise AMC finalised price/s are detailed as under:

Item	AMC amount per unit per year	No of units	Total AMC amount of all the units for one year

The charges shall be payable **quarterly on arrear basis** i.e., after each three months AMC period, as on actuals (the exact hardware items maintained during the period) on submission of invoices, preventive maintenance & satisfactory report signed and stamped by the branches by the company for payment due in accordance with this agreement accompanied by all the requisite papers.

The bidder is required to submit satisfactory service support report from the end user branches along with the payment bill as said herein above. The bidder is required to submit the quarterly preventive maintenance reports of all the Hardware items at every site, duly signed and stamped by the concerned branch as well as the engineer, along with the payment invoice.

The AMC charges shall be made promptly by the Bank within one month, from the date of submission of invoice, subject to submission of satisfactory report(s) from the branches, by the bidder.

3. WORKING HOURS

The resident engineer who will deploy by L1 vendor is expected to be available in working hour and as per the Bank's requirement. The maintenance services shall be rendered on all days' subject to the Bank's requirement to keep the equipment in good working condition and order. The service consists of corrective and preventive maintenance and includes carrying out of necessary repairs to the installed equipment.

4. RELOCATION OF SYSTEMS

During the maintenance agreement in force, the Bank may relocate the system and keep the Bidder informed. In case of relocation of equipment, transport and other incidental charges will be borne by Bank. The list of branches provided at Annexure'9' is therefore an indicative list of present branches. The Bank may, in future, decide to open more branches and in turn decide to relocate the Hardware elsewhere; the hardware so shifted would be covered by this contract.

5. EXCLUSIONS

The maintenance agreement does not include:

- i. Electrical work external to the equipment or maintenance of accessories, attachments machines or other devices.
- ii. Damage resulting from accidents, fire, lightning, cost of repair or replacement due to these factors. These will be charged for labour as well as parts.

6. TERMINATION FOR CONVENIENCE

The Bank, by 30 days' written notice sent to the Service provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Bank's convenience, the extent to which performance of the Service provider under the Contract is terminated, and the date upon which such termination becomes effective.

7. TERMINATION FOR DEFAULT

The Bank, without prejudice to any other remedy for breach of contract, by 30 days' written notice of default sent to the Service provider, may terminate this Contract in whole or in part:

- a) If the Service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Bank;
- or
- b) If the Service provider fails to perform any other obligation(s) under the Contract.

- c) If the Service provider, in the judgement of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

‘For the purpose of this clause:

“corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and

“fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Bank, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Bank of the benefits of free and open competition.

8. JURISDICTION/ARBITRATION

In case of any dispute or any difference arising at any time between the parties in respect of this agreement, the same shall be resolved by mutual discussion and if not resolved then in accordance with and subject to the provision of the Indian Arbitration Act 1940 and only the Courts of Delhi shall have jurisdiction in all matters arising out of or connected with this agreement. Further, this agreement is subject to laws of India only.

9. FORCE MAJEURE:

The Successful bidder shall not be liable for forfeiture of its performance security, penalty, or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

For purposes of this clause, “Force Majeure” means an event beyond reasonable control of the Successful bidder and not involving the Successful bidder’s fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Bank in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

If a Force Majeure situation arises, the Successful bidder shall promptly notify the Bank in writing of such condition and the cause thereof but in any case, not later than 10 (Ten) days from the moment of their beginning. Unless otherwise directed by the Bank in writing, the Successful bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

10. PERFORMANCE SECURITY

- Within 15 days of issue of Purchase Order, the bidder shall furnish to the Bank the Performance Security in the form of DD/Fund Transfer/Bank Guarantee issued by Scheduled Commercial Bank other than Indian Bank equivalent to 5% of the contract value in the form of a Bank Guarantee, valid for 15 months from the date of PO with further three month claim period in the format enclosed (Annexure-VIII).
- The Performance Security shall be invoked by the Bank as compensation for any loss resulting from the Supplier’s failure to complete its obligations under the Contract. Information Technology Department. If not invoked, the Performance Security will be discharged by the Bank and returned to the Supplier after expiry of claim period.

- Failure of the successful bidder to comply with the requirement of signing of contract and performance security shall constitute sufficient grounds for annulment of the award and forfeiture of the bid security, in which event the Bank may call for new bids.
- Further relaxation if any provided by Government of India will be applicable for the tender.

11. PENALTY

- For any type of hardware, if call is not attended within 24 hours from the time of logging, then penalty of Rs.100/- per day per hardware will be levied.
- If after attending the call, it is reported that spare part need to be replaced then the same should be arranged by vendor within next 24 hours, if replacement is not arranged, then penalty of Rs.100 per day per hardware will be levied.

12. LIABILITIES & INDEMNITIES

The Bidder represents and warrants that the repair and maintenance of products hereby do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. The Bidder agrees that it will and here by does, indemnify the Bank from any claim, directly or indirectly resulting from or arising out of any breach or claimed breach.

13. CONFIDENTIALITY

The Bidder acknowledges that all materials and information which has or will come into its possession or knowledge in connection with this agreement of the performance, hereof, consists, of confidential and proprietary data, whose disclosure to or use by third parties will be damaging or cause loss to Bank. The Bidder agrees to hold such material and information in strictest confidence not to make use thereof other than for the performance of this agreement, to release it only to employees requiring such information, and not to release or disclose it to any other parties. The Bidder shall take appropriate action with respect to its employees to ensure that the obligations of non-use and non-disclosure of confidential information under this agreement are fully satisfied.

14. OTHER TERMS AND CONDITIONS

The relationship between the Bank and Successful Bidder/s is on principal-to-principal basis. Nothing contained herein shall be deemed to create any association, partnership, joint venture or relationship or principal and agent or master and servant or employer and employee between the Bank and Successful Bidder/s hereto or any affiliates or subsidiaries thereof or to provide any party with the right, power or authority, whether express or implied to create any such duty or obligation on behalf of the other party.

15. Negotiation

The Bank reserves the right to further negotiate on the price offered, with the L1 vendor, if the price quoted is found unreasonable or in any exceptional circumstances.

16. Bank's right to accept or reject any bid or all bids

Bank enforces the right to accept or reject any bid, and to annul the bidding process and reject any/all bid/s at any time prior to award of Contract.

If the service provided by the vendor is found unsatisfactory or if at any time during the period of contract it is found that the information provided for the contract or any claim is false or if

irregularities shown by the vendor for applying for the contract, the Bank shall reserve the right to cancel the contract and remove such vendors from the contract without giving any notice to the vendor.

17. SCOPE OF Work and SERVICES

17.1 Selected Bidder/s have to provide dedicated engineers as mentioned in technical bid document who shall coordinate with the branches/ ZO/ Zonal IT Officer regarding the Maintenance/service-related issues and also responsible to lodge/follow-up the complaints on its' company portal/Toll free number on behalf of the branches till the complete resolution. In case of the above engineer's non- availability, Bidder will provide back-up engineer arrangement. No separate charges will be paid by the Bank.

17.2 All call should be attended within 5 hours of reporting.

13.3 Bidder has to attend the complaints related to:

13.3.1 The vendor will be required to provide maintenance for Hardware items, operating systems, installation or re-installation of operating systems along with OS service packs and critical patches, installation of application software like MS-Office, Anti-Virus, **Biometric software (ACPL, Mantra, Morpho), Adobe, NAC agent, eKYC etc., installation and configuration of peripherals like PCs, Passbook Printer, Laser Printers, ADF Scanner/ CTS scanner etc. with NBC as required by the Bank from time to time & require assistance in data recovery.**

13.3.2 All type of Software/firmware up gradation related to OS and biometric devices (ACPL/Mantra/Morpho) will be covered under AMC.

13.3.3 In case, if the problematic item is in warranty contract, then the vendor should lodge call with the respective vendor or OEM and should follow up with them to rectify the issue within Turn-around time (TAT). However, TAT penalty will not be applicable if the AMC or Warranty contract vendor is of another company/ OEM.

13.3.4 Bringing PC into the Bank's Domain after reinstallation of PC.

13.3.5 Configuration of IP address and establishment of connectivity with LAN/WAN. Making PC NAC compliant.

13.3.6 Browser configuration for applications.

13.3.7 Configuration of Email.

13.3.8 FE is responsible for taking data backup before formatting and restoring data after OS installation.

13.3.9 **Authentication failed or No Internet access PC issues** must be resolved by the vendor as per Bank's circularised procedure/ steps advised by the ZO IT department. **Vendor must guide the branch to raise ticket in SMAX portal.**

13.3.10 **Any kind of Implementation or compliance related time bound exercise related to PCs will be included in AMC.**

18. Replacement of parts will be at the vendor's cost with original spares of the brand/make/model of the computer or reputed makes with best quality spares. Comprehensive AMC for the printers should cover all parts including replacement of sensor plate/ printer head/ fuser assembly set/ power cables/ connecting cables **except toner/cartridge/plastic parts.** The vendor is required to maintain sufficient spares in their local offices in each district so that there is no delay due to non-availability of parts or replacement parts being indented from bidder's central office.

Only consumable items/broken/burn part cost will be paid at market price without any claim of Service charges.

Vendor has to inform such cases to Branch/ZO with image proof of broken/burn cases & call report which must be signed & stamped by branch person.

Vendor has to take prior permission from ZO for any chargeable replacement & for quoted price.

19. The selected bidder has to perform physical verification of all the hardware items covered under AMC for this Tender and affix stickers (With Name of Successful bidder, AMC period, Contact Details for call logging) on every PC & printer, ADF Scanner etc. The bidder has to provide complete Hardware Inventory (including the items in warranty) (both branch wise and consolidated) within 45 days from the starting of AMC contract from all the branches/ Offices in the Banks agreed format. **Based on re-assessment, the number of hardware items may be increased or decreased during the period of the Contract which may be included or excluded from the list.** The assets can also be shifted from one location to another location and the vendor providing maintenance support shall continue the support for such items, on being informed by The Bank. In case of any change in quantity of Hardware, the successful bidder has to provide support at the same rate finalized in this Tender.
20. Preventive Maintenance (PM) of all the hardware items is to be done at least once in a quarter and consolidated report of the same signed by the branches should be submitted to Zonal Office IT department at each quarter end. **The payment will be released only after the submission of PM report.** TDS will be deducted for the payment, if applicable.
21. **Vendor should submit the daily branch wise report of the logged/ attended/ closed/ pending calls. They should also submit the cumulative weekly report of all the calls logged/ attended/ closed/ pending during the week without fail.**
22. The vendor should train the engineers regularly as per bank's requirement.
23. No charges will be payable for the movement of engineer from one location to another for attending to service calls.
24. No charges will be payable for carrying the spares/ equipment from site to Bidder's Work and back.
25. **Performance Obligation**
 - 21.1. All Calls have to be attended within one working day.
 - 21.2. AMC vendor should keep sufficient spares at their office or at our Zonal Office and should provide replacement parts including motherboard, hard disks, SMPS/Power supply, RAM, print head, logic card, LAN card etc. within two (2) working day.
 - 21.3. **If the systems could not be rectified within two (2) working days, standby systems with equal or higher configuration should be provided on next working day.**
 - 21.4. If Standby system is provided, then the faulty system must be repaired or replaced with equal or higher configuration within seven (7) working days excluding the day of reporting.
 - 21.5. Violation of performance obligation can trigger invoking of the vendor's performance security.

IN WITNESS WHEREOF THE PARTIES HERETO HAVE EXECUTED THIS AGREEMENT ON THE ABOVE MENTIONED DATE.

Signed, Sealed and Delivered by the

Said _____ (For the Bank)

In presence of

Signed, Sealed and Delivered by the

Said _____ (For the Company)

In presence of

Annexure 6 Commercial Bid format

Tender for the Onsite Comprehensive AMC of Computer Hardware at Indian Bank, Zonal Office, Delhi Central					
Sl No	Description	AMC (Rs) unit for one year	Amt per for	Qty	Total Price for one year(Rs)
		(A)		(B)	Excluding taxes
					A*B=C
1	PC (Dell/Acer/hp etc) H/w Support			216	
2	Warranty PC (Dell/Acer/Hp etc) Software Support Only			429	
3	Laser Printer /multi-function printer (Single/ Duplex) HP/Samsung/Canon etc.)			245	
4	Pass Book Printer (Epson/Olivetti/ TVS/Lipi etc.)			61	
5	ADF Scanner (Any make model)			56	
	Total Bid Price (AMC Cost for all))the items for one year)				

***Total Bid Price:_____ (Rupees_____)**

- The payment shall be made as per actual hardware under maintenance (based on inventory of the branch on banks format). There may be a variation in the quantities listed above and the actual.**
- *However, for arriving at the L1 bidder, the Total Bid Price above shall be considered.**

Date:_____

Name of the Bidder:_____

Contact Number:_____

Name of the Authorized person:_____

Email Id: _____

Signature & Seal of the Authorized person:_____

Annexure-7
SELF DECLARATION – BLACKLISTING

**To,
The Dy. General Manager
Indian Bank,
Zonal Office Delhi Central**

Dear Sir,

Sub: Tender for Annual Maintenance Contract (AMC) for Computer Hardware and its Peripherals at
Branches and Offices of Indian Bank Zonal Office-DELHI CENTRAL

Ref: Your Tender ref no. ZODELC/IT/AMC/2026-27/22 dated 07.08.2026

We hereby certify that; we have not been debarred/ blacklisted for corrupt and fraudulent practices by the Govt. of India / State Governments / Regulatory Agencies / PSU/other institutions and not have been insolvent / bankrupt on the date.

Signature of Authorized Official

Name and Designation with Office Seal

Place:

Date:

Name:

ANNEXURE 8
PERFORMANCE SECURITY FORMAT

Bank Guarantee No.

Date:

To: INDIAN BANK, ZO DELHI CENTRAL, INDIA:

WHEREAS (Name of supplier) hereinafter called "the supplier") has undertaken, in pursuance of Contract No..... dated (Hereinafter called "the Contract") to supply..... (Description of Goods and Services)

AND WHEREAS it has been stipulated by you in the said Contract that the supplier shall furnish you with a Bank Guarantee by a recognised Bank for the sum specified therein as security for compliance with the supplier's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the supplier a Guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the supplier, up to a total of..... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limit of (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein. This guarantee is valid until theday of.....

Signature and Seal of Guarantor

.....

Date.....

Address:

ANNEXURE 9**List of Branches /Offices/Specialised Verticals**

SNo.	Bcode	IBGA	Branch Name	PIN Code	Branch Address	State	District
1	7	N022	NEW DELHI MAIN	110001	G 41 CONNAUGHT CIRCUS CONNAUGHT PLACE NEW DELHI PIN 110001	DELHI	NEW DELHI
2	8	K023	KAROL BAGH	110005	10223 GURUDWARA ROAD NEAR BIKANERWALA NAIWALA NEW DELHI KAROL BAGH PIN 110005	DELHI	CENTRAL DELHI
3	331	D006	D B GUPTA ROAD	110055	2/7 D B GUPTA ROAD PAHARGANJ DELHI PAHARGANJ PIN 110055	DELHI	CENTRAL DELHI
4	362	K029	KASHMERE GATE	110006	1376GROUND FLOOR LOTHIAN ROAD KASHMERE GATE GPO DELHI PIN 110006	DELHI	OLD DELHI
5	458	W006	WEST PATEL NAGAR	110008	COTTAGE26 WEST PATEL NAGAR WEST PATEL NAGAR WEST DELHI PIN 110008	DELHI	CENTRAL DELHI
6	480	C010	CHANDINI CHOWK	110006	4789 MAIN ROAD OPPOSITE KATRA NEEL MARKET NEAR BALLIMARAN CHANDINI CHOWK PIN 110006	DELHI	OLD DELHI
7	518	S031	SONEPAT	131001	12 579 UPPER GROUND FLOOR GEETA BHAWAN ROAD SONEPAT PIN 131001	HARYANA	SONIPAT
8	531	R011	RANA PRATAP BAGH	110007	D1 1 RANA PRATAP BAGH DELHI PIN 110007	DELHI	CENTRAL NORTH
9	665	R028	J BLOCK RAJOURI GARDEN	110027	NO J13 33 PATEL MARKET RAJOURI GARDEN RAJOURI GARDEN PIN 110027	DELHI	WEST
10	750	J016	JANAKPURI C BLOCK	110058	C-26 27COMMUNITY CENTREJANAKPURI 110058	DELHI	WEST
11	772	T068	GANESH NAGAR TILAK NAGAR	110018	A 30 31 GANESH NAGAR NAJAFGARH ROAD NEW DELHI TILAK NAGAR PIN 110018	DELHI	WEST
12	1270	S117	ST.FRANCIS DE SALES SCHOOL	110058	PLOT NO 1 AND 2 CMAI BLDG LSC A3 BLOCK JANAK PURI JANAK PURI JANAKPURI PIN 110058	DELHI	WEST
13	1442	P153	TARUN ENCLAVE, PITAMPURA	110034	101, 1st Floor, Agarwal Tarun Plaza DDA Shopping Centre Tarun Enclave, Pitampura	DELHI	CENTRAL NORTH
14	1516	V084	VIKASPURI	110018	M167 GROUND FLOOR M BLOCK VIKASPURI VIKASPURI PIN 110018	DELHI	WEST
15	1621	A124	ASHOK VIHAR	110052	C 1 19 ASHOK VIHAR PHASE II DELHI ASHOK VIHAR PIN 110052	DELHI	CENTRAL DELHI
16	1701	R065	ROHINI SEC 15	110089	PLOT 9 POCKET 8B SECTOR 15 ROHINI NEW DELHI PIN 110089	DELHI	NORTH WEST
17	1703	T133	TIHAR JAIL	110064	NEW RESIDENTIAL COMPLEX VIDYA MARGTIHAR JAIL WEST NEW DELHI WEST NEW DELHI PIN 110064	DELHI	WEST
18	1722	M175	IND MSME DELHI	110087	10 GROUND FLOOR INDER ENCLAVE PEERAGARHI NEW DELHI PIN 110087	DELHI	CENTRAL NORTH
19	1726	P163	PUNJABI BAGH	110026	53 WEST AVENUE ROAD PUNJABI BAGH WEST NEW DELHI PIN 110026	DELHI	WEST
20	1746	S158	SHALIMAR BAGH	110088	BT11 WEST SHALIMAR BAGH NEW DELHI PIN 110088	DELHI	CENTRAL NORTH
21	1794	K181	KIRTI NAGAR	110015	C 66 KIRTI NAGAR NEW DELHI PIN 110015	DELHI	WEST
22	1906	G078	GUJRANWALA TOWN	110009	A 54 GUJRANWALA GUJRANWALA TOWN PART I PIN 110009	DELHI	NORTH
23	1934	H039	HARI NAGAR	110064	WZ 409 WZ 409 C JANAK PARK NEAR GHANTA GHAR) HARI NAGAR NEW DELHI PIN 110064	DELHI	WEST
24	2018	C139	INDERPURI	110012	ER 41 INDERPURI INDERPURI PIN 110012	DELHI	CENTRAL DELHI
25	2198	P197	PASCHIM VIHAR	110018	12 407 SUNDAR VIHAR PASCHIM VIHAR PIN 110087	DELHI	WEST
26	2210	P198	PUNJABI BAGH EAST	110026	28EAST AVENUE ROAD EAST PUNJABI BAGH EAST PUNJABI BAGH PIN 110026	DELHI	WEST

27	2242	U031	UTTAM NAGAR	110059	A3 SEWAK PARK EXTN PILLAR NO762 NEAR DWARKA MOR STN UTTAM NAGAR PIN 110059	DELHI	WEST
28	2288	N139	NANGLOI	110041	D5 SHRI KANHA RAM COMPLEX AMANPURI MAIN NANGLOI NAJAFGARH ROAD PIN 110041	DELHI	OUTER NORTH
29	2307	R086	ROHINI SECTOR 8	110085	C9 119 SECTOR 8 ROHINI DELHI 85 ROHINI PIN 110085	DELHI	NORTH WEST
30	2329	R087	ROHINI SECTOR 24	110085	PLOT NO 97 POCKET NO 27 ROHINI SECTOR 24 PIN 110085	DELHI	NORTH WEST
31	2642	K273	KUNDLI	131028	SCO NO 15 KING STREET TDI CITY KUNDLI PIN 131028	HARYANA	SONIPAT
32	2764	U038	UTTARI PITAMPURA	110034	PLOT NO 2 PU BLOCK NEAR RAMLILA MAIDAN VISHAKA ENCLAVE PITAMPURA PIN 110034	DELHI	CENTRAL NORTH
33	2783	V136	VISHNU GARDEN	110018	N 89 SHYAM NAGAR SHEETLA MATA MANDIR ROAD VISHNU GARDEN VISHNU GARDEN PIN 110018	DELHI	WEST
34	2851	G121	GANNUR	131101	128 10 RAILWAY ROAD NEAR TAU DEVI LAL CHOWK GANNAUR PIN 131101	HARYANA	SONIPAT
35	2905	A200	ADARSH NAGAR	110033	B51 RAJAN BABU ROAD ADARSH NAGAR PIN 110033	DELHI	NORTH
36	2934	R112	RASHTRAPATI BHAWAN	110004	05 SHOPPING COMPLEX SCHEDULE-B PRESIDENT ESTATE	DELHI	NEW DELHI
37	3006	R116	RANI BAGH	110034	3422 MAHINDRA PARK RANI BAGH PIN 110034	DELHI	CENTRAL NORTH
38	3037	K318	KANJHAWALA	110081	142 /116 MAIN GHEVRA ROAD KANJHAWALA PIN 110081	DELHI	OUTER NORTH
39	3539	D115	DARIYAPUR GOHANA	131301	PLOT NO-2 GAYATRI MANDIR WALI GALI PANIPAT CHUNGI GOHANA	HARYANA	SONIPAT
40	3887	K374	KHARKHODA	131402	RAJVANSH BUILDING Near KESHAV HOSPITAL MAIN DELHI ROAD KHARKHODA	HARYANA	SONIPAT
41	3930	B230	BAWANA	110039	House No. 1176, BAWANA	DELHI	OUTER NORTH
42	4159	H559	HAUZ QAZI	110006	229 1ST FLOOR AJMERI GATE FIRST FLOOR AJMERI GATE HAUZ QAZI PIN 110006	DELHI	OLD DELHI
43	4160	S506	SADAR BAZAR	110006	4875 PHUTTA ROAD BARA TUTI PHUTTA ROAD SADAR BAZAR SADAR BAZAR PIN 110006	DELHI	OLD DELHI
44	4163	P582	PARLIAMENT STREET	110001	17PARLIAMENT STREET NEW DELHI 110001 PARLIAMENT STREET NEW DELHI CONNAUGHT PLACE PIN 110001	DELHI	NEW DELHI
45	4164	A572	ALIPUR	110036	VILL PO ALIPUR ALIPUR ALIPUR PIN 110036	DELHI	OUTER NORTH
46	4392	B847	BODELA	110018	C 26A C BLOCK VIKASPURIVILL BODELA BODELA TILAKNAGAR PIN 110018	DELHI	WEST
47	4394	T584	TIMARPUR	110054	1A BANARASI DASS ESTATE TIMARPUR TIMARPUR PIN 110054	DELHI	NORTH
48	4395	T578	TILAK NAGAR	110018	16 27 OLD MANGAL BAZAR TILAK NAGAR TILAK NAGAR PIN 110018	DELHI	WEST
49	4411	D532	DARYAGANJ	110002	4222 BY 1 ANSARI ROAD DARYAGANJ DARYAGANJ PIN 110002	DELHI	SOUTH EAST
50	4413	P513	PAHARGANJ	110055	HOUSE NO 1855 WAZIR SINGH GALI CHUNA MANDI PAHARGANJ PIN 110055	DELHI	CENTRAL DELHI
51	4506	P585	PASCHIMPURI	110063	52 A HOLLAND HOUSE JAWALA HERI MAIN MARKET PASCHIMPURI JAWARA HERI PIN 110063	DELHI	WEST
52	4619	B677	BARODA HOUSE	110001	NORTHERN RAILWAY HEAD QUARTER COPERNICUS MARG BARODA HOUSE NEW DELHI PIN 110001	DELHI	NEW DELHI
53	4620	K721	KISHANGANJ	110007	A5 A6 PADAM NAGAR LOCAL SHOPPING COMPLEX KISHANGANJ PADAM NAGAR PIN 110007	DELHI	OLD DLHI

54	4638	M594	MANDAURA	131103	VILL PO MANDAURA 1 VILLAGE MANDAURA VPO MANDAURA PIN 131103	HARYANA	SONIPAT
55	4648	M611	MANGOLPURI-KALAN	110083	399 BHIM BHAWAN VILL MANGOLPUR MARBEL MARKET	DELHI	CENTRAL NORTH
56	4711	A687	AZADPUR	110033	A13 PANCHWATI COLONY ADASH NAGAR ADASH NAGAR PIN 110033	DELHI	NORTH
57	4712	M676	MAYAPURI	110064	14 COMMUNITY CENTRE MAYAPURI INDUSTRIAL AREA MAYAPURI MAYAPURI PIN 110064	DELHI	WEST
58	4733	T504	TAJPUR	131027	VILL TAJPUR TAJPUR JAINPUR PIN 131027	HARYANA	SONIPAT
59	5029	W510	DELHI-WAZIRPUR IND.AREA	110052	C9 4 WAZIRPUR INDUSTRIAL AREA WAZIRPUR WAZIRPUR PIN 110052	DELHI	CENTRAL NORTH
60	5105	E501	EAST PATEL NAGAR	110008	28 11 EAST PATEL NAGAR EAST PATEL NAGAR PIN 110008	DELHI	CENTRAL DELHI
61	5537	R547	A BLOCK RAJOURI GARDEN	110027	A62 RAJOURI GARDEN NEW DELHI 110 027 NA RAJOURI GARDEN RAJOURI GARDEN PIN 110027	DELHI	WEST
62	5892	B783	NEW DELHI-GURU HARKISHAN NAGAR	110087	M124GURU HARKISAN NAGAR PASCHIM VIHAR GURU HARKISHAN NAGAR GURU HARKISHAN NAGAR PIN 110087	DELHI	NORTH WEST
63	5976	G581	GOHANA	131301	SAMTA CHOWK BARODA ROAD GOHANA PIN 131301	HARYANA	SONIPAT
64	6086	N587	NEW RAJENDRA NAGAR	110032	D 154 NEW RAJINDER NAGAR SHANKAR ROAD NEW RAJENDRA NAGAR NEW RAJENDRA NAGAR PIN 110060	DELHI	CENTRAL DELHI
65	6132	J567	JANAKPURI A BLOCK	110058	A3 2 JANAKPURI JANAK PURI JANAK PURI PIN 110058	DELHI	WEST
66	6133	R647	ROHINI SEC 14	110085	2 PSP AREA NEAR MADHUBAN CHOWK SECTOR14 EXTENSION ROHINI PIN 110085	DELHI	NORTH WEST
67	6162	D662	DRM OFFICE NEW DELHI	110001	DRM OFFICE NORTHERN RAILWAYS CHELMSFORD ROAD DRM OFFICE CANNAUGHT PALACE PIN 110001	DELHI	NEW DELHI
68	6232	S751	SONEPAT	131001	SCO 154 SECTOR15 NEAR DAV SCHOOL SONIPAT SEC 15 SONIPAT PIN 131001	HARYANA	SONIPAT
69	6299	P659	KOHAT ENCLAVE PITAMPURA	110034	366 GROUND FLOOR KOHAT ENCLAVE MAIN ROAD 366GROUND FLOOR PITAMPURA KOHAT ENCLAVE METRO STATION PIN 110034	DELHI	CENTRAL NORTH
70	6455	S806	SSN COLLEGE ALIPUR	110036	ALIPUR DELHI ALIPUR	DELHI	OUTER NORTH
71	6526	K837	KUNDLI	131028	GT ROAD KUNDLI NEAR SAROHA PROPERTIES KUNDLI KUNDLI PIN 131028	HARYANA	SONIPAT
72	6561	J510	JAGATPUR	110084	REGAL PALACE GALI NO 5 MAIN ROAD JAGATPUR BURARI PIN 110084	DELHI	NORTH
73	6616	R512	RAI	131029	OPPOSITE RAJIB GANDHI EDUCATION CITY MAIN GT ROAD RAI RAI RAI PIN 131029	HARYANA	SONIPAT
74	6649	M721	MODEL TOWN	110009	C1 30 C BLOCK MODEL TOWN 3 NEW DELHI MODEL TOWN MODEL TOWN PIN 110009	DELHI	CENTRAL NORTH
75	6653	N537	MAIN ROHTAK ROAD NANGLOI	110041	18 D ASHOK MOHALLA NAGLOI CHOWK MAIN ROHTAK ROAD NANGLOI NANGLOI PIN 110041	DELHI	OUTER NORTH
76	6654	K555	KAMLA NAGAR NEW DELHI	110007	24 5 SHAKTI NAGAR MAIN ROAD KAMALA NAGAR CHOWK MAIN ROAD SHAKTI NAGAR SHAKTI NAGAR SHAKTI NAGAR CHOWK PIN 110007	DELHI	CENTRAL NORTH
77	6705	B886	BURARI	110084	GAUR BHAWAN MAIN BURARI ROAD BURARI BURARI PIN 110084	DELHI	NORTH
78	6708	R655	ROSHAN ARA ROAD (SABZI MANDI)	110007	39773980 GALI BINOLA MILL ROSHANARA ROAD SUBZI MANDI SUBZI MANDI PIN 110007	DELHI	CENTRAL NORTH

79	6756	H522	HAMIDPUR	110036	HOUSE NO 55 NEAR MAIN BUS STAND NEAR RELIANCE TOWER HAMIDPUR HAMIDPUR ALIPUR PIN 110036	DELHI	OUTER NORTH
80	6868	J568	JANAKPURI D BLOCK NEW DELHI	110058	D1A2 JANAKPURI NEW DELHI PIN 110058	DELHI	WEST
81	6881	N589	NEW ROHTAK ROAD	110005	25 B 7 NEW ROHTAK ROAD NEW ROHTAK ROAD KAROL BAGH PIN 110005	DELHI	CENTRAL DELHI
82	6902	T607	TRINAGAR	110035	1738 128 SHANTI NAGAR SHANTI NAGAR TRI NAGAR TRI NAGAR PIN 110035	DELHI	CENTRAL NORTH
83	7269	L545	LIBASPUR	110042	PLOT NO 191 GALI NO 8 MAIN ROAD NEAR COMMUNITY CENTRE LIBASPUR PIN 110042	DELHI	NORTH
84	7380	B565	BHAKHTWARPUR	131027	VILLAGE BHAKHTHWARPUR BAKHTAWARPUR BAKHTAWARPUR JAINPUR PIN 131027	HARYANA	SONIPAT
85	7464	J519	JAHANGIRPURI	110033	A1011 G T ROAD OPP METRO PILLAR 148 RAMGARH JAHANGIRPURU PIN 110033	DELHI	NORTH
86	03998	N193	NARELA	110040	2021 Railway Road, Narela Delhi	DELHI	Outer North Delhi
87	3226	R131	MAPC DELHI CENTRAL	110001	17 Parliament Street Ground Floor Connaught Place New Delhi	DELHI	NEW DELHI
88	3320	R179	RAPC DELHI CENTRAL	110001	17 Parliament Street Ground Floor Connaught Place New Delhi	DELHI	NEW DELHI
89	3580	R260	RAC Delhi Central	110001	17 Parliament Street Ground Floor Connaught Place New Delhi	DELHI	NEW DELHI
90	9623	Z065	ZONAL OFFICE DELHI (CENTRAL)	110001	17 Parliament Street First Floor Connaught Place New Delhi	DELHI	NEW DELHI
91	9015	Z105	Zonal Stationery Depot	110001	17 Parliament Street Basement Connaught Place New Delhi	DELHI	NEW DELHI
92	3193	C190	Large Corporate Delhi	110001	17 Parliament Street Ground Floor Connaught Place New Delhi	DELHI	NEW DELHI
93	1161	N094	SERVICE BRANCH DELHI	110001	G 41, Second Floor Connaught Circus Connaught Place New Delhi	DELHI	NEW DELHI
94	3282	M368	MCB PARLIAMENT STREET	110001	17 Parliament Street Second Floor Connaught Place New Delhi	DELHI	NEW DELHI
95	3415	P275	POOL ASSETS - DELHI	110001	G 41, First Floor Connaught Circus Connaught Place New Delhi	DELHI	NEW DELHI
96	1582	A117	SAMV DELHI	110001	17 Parliament Street First Floor Connaught Place New Delhi	DELHI	NEW DELHI